## The Sales Management Trap

3 4 Non-Management Other Human Resource Strategic Management Tasks Duties Development Market Planning ☐ Maintain status as ☐ Sales support ☐ Staffing ☐ Strategic planning top biller ☐ Account list mgt. ☐ Training ☐ Market analysis ☐ Handle own account ☐ Coaching/counseling ☐ Monitor sales Customer analysis □ Developing Conduct sales mtgs. □ Competitive analysis salespeople ☐ Handle regional ☐ Firefighting Cost analysis accounts ☐ Motivation ☐ Handle complaints ☐ Profit management Communicate ☐ Handle national accounts ☐ Forecast sales □ Communicate w/mgt. ☐ Mentoring ☐ Sales force ☐ Prepare budget compensation ☐ Recruiting ☐ Set objectives ☐ Inventory mgt